



Staffing Update

We have a new nursing team in place. Catherine Walsh joined us in September and Nurse Practitioner Karen Smith joins us on 17th December.

Our reception team have been boosted in numbers by the addition of Amanda Burroughs, Rachel Edwards, Tracy Doyle and Deanna Copping

Jo Shaw took over the role of Practice Manager in September.

Dr Hunter is currently on leave from the Practice for a few months. .

Christmas Hamper

Raffle tickets will be available to purchase on reception. We will split the total raised between two charities, Norfolk and Suffolk Victim Care and Livelifegivelife a charity that support organ donation..



Christmas Opening Times

Please note the following Christmas Opening hours:

Monday 24th December 8.00-6.30pm

Tuesday 25th December Closed

Wednesday 26th December Closed

Thursday 27th December 8.00am-6.30pm

Friday 28th December 8.00am-6.30pm

Monday 31st December 8.00am-6.30pm

Tuesday 1st January Closed

Wednesday 2nd January 8.00am-6.30pm

GP plus

GP+ offers appointments at Drover House, IP32 7EA near the Moreton Hall Estate on weekdays 6.45-9pm and on Saturdays and Bank Holidays 9am-2pm these appointments can be booked via our reception and are aimed at those who find it difficult to attend in our opening hours.

Two new GP+ Hubs are also available in Mildenhall and Sudbury.

Online Appointments

Online appointments can be booked with any GP in the surgery. If you require online

access please speak to the reception team who can organise this for you. **Patients will need to provide photographic ID.**

Can we please ask if cancelling an online appointment this be done **24 hours before the appointment.** This allows the slot to be reallocated.

Phlebotomy Service

We offer appointments for blood tests at the surgery with our Healthcare Assistant Jess on Tuesday and Friday mornings. Appointments can be booked via reception. You can also have blood tests done at the hospital and can now book an appointment for this either online at www.wsh.nhs.uk/bloodtests

Or by phone on 0333 1032220.

Prescription Order Line

We would like to remind patients of the change in opening hours for our prescription order line which is now Monday Friday 11am-1pm.





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